

1250 N. Egin Parkway, Suite 101  
Shalimar, FL 32579

310 Van Matre Ave.  
Building 210, Suite 179  
Egin AFB, FL 32542

120 Simpson Ave.  
Building 90320, Room 111  
Hurlburt Field, FL 32544



302 N. Wilson Street, Suite 101  
Crestview, FL 32536

701 E. John Sims Parkway  
Niceville, FL 32578

4012 Commons Dr. West, Unit 122  
Destin, FL 32541

Customer Service Processing Center  
(850) 651-7300

**BEN ANDERSON**  
**OKALOOSA COUNTY TAX COLLECTOR**  
[OkaloosaTax.com](http://OkaloosaTax.com)

## PRESS RELEASE

### NICEVILLE OFFICE LOBBY TO TEMPORARILY CLOSE

August 19, 2021

Press Release 21-04

Contact: Justin Gordon (Media Inquiries Only) | [JGordon@OkaloosaTax.com](mailto:JGordon@OkaloosaTax.com) | 850.651.7603

**Shalimar, FL** – The Okaloosa County Tax Collector’s Niceville Office lobby will be **closed** to the public from **Monday, August 30th through Friday, September 10th**. With the recent increase in COVID cases, the office has begun to experience staffing shortages, leading to longer wait times and a poor customer experience. To alleviate these, the office is consolidating team members into their Shalimar, Crestview, and Destin branches for two weeks, beginning Monday, August 30th.

While the lobby is closed, site repairs (parking lot resurfacing) and the implementation of new DMV software (ORION Phase III) will also be taking place. Customers who had appointments scheduled in Niceville during these two weeks will be contacted by a tax collector staff to move those appointments to one of the other offices.

The tax collector wants to remind all customers that many of our services can be taken care of online at [OkaloosaTax.com](http://OkaloosaTax.com). Payment made online with your bank account (e-check) is FREE! A few examples of online services are:

- Registration (Tag) Renewals
- Business Tax Receipt Applications and Renewals
- Property Tax Payments
- Vessel Registration Renewals
- Application for Hunting and Fishing License

Customers who must visit an office, are encourage to have all their documentation ready. For those not needing immediate service, an appointment can be scheduled for a future date. Appointments can be booked online at: <https://okaloosataxapt.cxmflow.com/>.

For tax collector-related inquiries, please visit [OkaloosaTax.com](http://OkaloosaTax.com) or dial **#TAX** (#829) from your mobile device.

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